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Describe a time when you were faced with a stressful situation and you demonstrated your coping skills.

Give me a specific example of a time when you had to conform to a policy with which you did not agree.

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What do you do if you disagree with a patient?

What is your typical way of dealing with conflict? Give me an example.

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Tell me about a recent situation in which you had to deal with a very upset patient or staff member.

Describe a time when you were wrong.

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Tell me about a time when you misdiagnosed a case and how you resolved it.

Describe a time when you anticipated potential problems and developed preventive measures.

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How have you handled a difficult situation with a supervisor?

Walk me through how you present complicated information or instructions to patients.

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